

Our Reference: SRQ-100-A

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Raphael M. Segler  
Serial Number: Unknown  
Filing Date: Concurrent  
Examiner/Art Group Unit: Unknown/Unknown  
Title: NON-PAY CUSTOMER RETENTION  
METHOD



INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner of Patents  
Washington, D.C. 20231

Sir:

Other than that described generally in the Background section of the subject application, the Applicant is unaware of any reference relevant to the invention.

Respectfully submitted,

YOUNG, BASILE, HANLON, MacFARLANE,  
WOOD & HELMHOLDT, P.C.

A handwritten signature in black ink, appearing to read "William M. Hanlon, Jr.", is written over the typed name.

William M. Hanlon, Jr.  
Attorney for Applicant(s)  
Registration No. 28422  
(248) 649-3333

3001 West Big Beaver Rd., Suite 624  
Troy, Michigan 48084-3107

Dated: May 30, 2001  
WMH/jao